Family Perspective COVID-19 Survey
April 20 - May 1, 2020

Family Perspective: Child Care in Massachusetts

This survey was designed for the parents of young children (age birth through five) in Massachusetts. The survey has 1,550 total responses to date and the participants are from various regions across the Commonwealth (see below). Their experiences during the Coronavirus pandemic and perspectives on reopening will help advocates and government officials plan for the future.

Region: (1,550 responses)

- Western MA: 22%
- Central MA: 15%
- Greater Boston Area: 12%
- South East: 12%
- North East: 11%
- Unknown: 28%

Employment Status
What was the employment status of the adult member(s) in your household prior to the Coronavirus pandemic? (1,547 responses)

- One full-time worker: 73%
- Two full-time workers: 13%
- One part-time worker: 11%
- Two part-time workers: 2%
- One part-time worker and one full-time worker: 1%
- Other: 1%

What is the current work status of the adult member(s) in your household? (check any that apply) (1,547 responses)

- Working Remotely: 1,247
- No Change: 302
- Furloughed or Laid Off: 281
- Working Reduced Hours: 276
- Working Overtime: 121

“...“It is proving difficult, draining, and detrimental to the mental well-being for working parents to juggle full time workloads and round-the-clock childcare. While many parents are non-essential, they are still working remotely but without the option of childcare. Needless to say, one person cannot perform two full-time jobs simultaneously. Parents need support in the form of teaching resources but also mental health and emotional support.” – Natick, MA

“I am also worried about my own personal burnout during this crisis. I have been focusing less and less on my job as the weeks go on, and I feel that by the time daycare opens I will be so exhausted and burnt out that I won’t be able to focus on my career and that my career will suffer. I am worried about the lasting impacts this will have my child, our family, my marriage and my career.” – Hudson, MA

“At this point in time, I simply don't have the confidence that my spouse and I will remain employed throughout the summer.” – Western MA
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Essential Workers

Are you or is a member of your household an essential employee as defined by the Commonwealth of Massachusetts? (1,550 responses)

![Yes vs No pie chart]

What type of essential worker are you (member of household)?
(632 responses, this chart depicts the top ten results)

- Health Care/Public Health/Human Services: 240 responses
- Community, Education, Government-Based Operations and Essential Functions: 48 responses
- Food and Agriculture: 39 responses
- Transportation and Logistics: 35 responses
- Financial Services: 34 responses
- Critical Manufacturing: 28 responses
- Construction-Related Activities: 25 responses
- Law Enforcement/Public Safety/First Responder: 25 responses
- Communications and Information Technology: 19 responses
- Defense Industrial Base: 17 responses
- Public Works & Infrastructure Support Services: 14 responses

“Our Emergency Child Care Program is amazing! The staff are so awesome with my children. They are excited to see my kids each morning and vice versa. They have taken extra measures to ensure everyone remains safe. The teachers are devastated the center is closed until the end of June. That is how much they love our children. But they understand and they want everyone to stay healthy! We love every teacher! We don’t know what we would do without these essential childcare providers!!”
Franklin, MA

“It’s important to us that our kids are safe and happy and have relatively predictable childcare environments with which we’re very familiar.”
Florence, MA

“I don’t feel comfortable bringing my child to an emergency center based on health and safety concerns, and due to the lack of relationship with teachers.”
South East MA

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Emergency Child Care Programs

Are you using an Emergency Child Care Program (ECCP) established by the Department of Early Education and Care? (632 responses)

- Yes: 94%
- No: 6%

We then asked parents who are using the Emergency Child Care Program if it was meeting their needs. Due to the small sample size (27 responses) we elected to omit the results from our initial summary. We will update this section after we poll more ECCP parents.

Why aren't you using an Emergency Child Care Program established by MA (choose all that apply)? (605 responses)

- Someone in my household is providing child care support: 360
- I have health concerns with group child care (Coronavirus): 200
- I have made other child care arrangements: 82
- Other: 81
- They don't meet the needs of my family: 52
- I didn't know about these programs: 32
- I know about them, but there are none in my area: 18

“If this continues long term, we may not be able to sustain childcare on a daily basis the way we are.” Western MA

“Because I have the ability to work remotely, I feel like I should do my part to avoid using up a space in these programs that could be used by someone who needs it more urgently.” Medford, MA

“My workplace is currently a “hot spot” for COVID19. I am a single parent and have no other options for my children to go other than childcare. If I bring home the virus, I would risk exposing not only my own children but the other children in the childcare facility.” Ayer, MA

“I would be hesitant to return to childcare if the virus is still widespread, because I don’t want to risk my child becoming infected through school and then possibly transmitting that infection. If the virus is resolved (or if there is widespread testing), I would feel more comfortable returning to childcare.” Western MA

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How likely is it that you will use the Emergency Child Care Programs in the future? (605 responses)

- Not likely: 4%
- Somewhat likely: 20%
- Very likely: 76%

What’s happening during the childcare closure?

Please select all the statements you have been considering while childcare is closed in MA? (1,550 responses)

1. I am worried that my child is missing out on important developmental opportunities (socialization and learning).
2. I am concerned about the spread of Coronavirus through child care.
3. I am struggling to work from home without child care.
4. I am focused on our family’s basic financial needs - food, paying bills, essential supplies, the mortgage, etc.
5. I will not be able to return to work without a consistent child care solution for my child.
6. I am uncertain of my own employment.
7. I am worried I will no longer be able to afford to put my child in a child care program at the conclusion of this crisis.

Other: 88
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Tuition Payment:
Were you paying tuition to attend your early childhood program, center or family childcare home? (1,550 responses)

- Yes: 92%
- No: 7%
- Not Sure: 1%

How willing are you to continue to pay for that tuition during this closure? (1,432 responses)

- Very Unwilling: 32%
- Somewhat Unwilling: 23%
- Not Sure: 15%
- Somewhat Willing: 22%
- Very Willing: 8%

Parent Supports:
Would you be interested in virtual parent coaching while your child is not attending childcare? (1,491 responses)

- Yes: 35%
- No: 49%
- Maybe: 16%

Please select the topics you would be most interested in hearing about during a virtual coaching session (select all that apply): (1,491 responses)

- At-Home Learning Activities: 834
- Socialization during the COVID-19 Pandemic: 695
- Child Development (milestones): 352
- Behavior Management Resources: 577
- Physical Activities for Young Children: 573
- Teaching Instruction: 349
- Nutrition and Health Resources: 214
- Other: 130

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What are your plans when childcare reopens?

When the Governor reopens childcare, are you planning to return to your childcare provider? (1,550 responses)

- Yes: 28%
- No: 4%
- Not Sure: 68%

Are you hesitant to return to childcare due to (choose all that apply): (503 responses)

- Health Concerns: 440
- Employment/Financial Concerns: 148
- Transportation Concerns: 8
- Other: 44

Would you feel more comfortable using an alternative form of childcare for the duration of the Coronavirus pandemic (choose all that apply)? (503 responses)

- Loved Ones (Family/Friends): 255
- I plan to eventually return to my previous child care: 227
- I won't feel comfortable leaving my children with anyone else for the foreseeable future: 162
- In-Home Child Care (Nanny): 129
- Family Child Care: 47
- Center-Based Programs: 26
- Public School Preschool Programs: 21
Please indicate what sources you rely on to help make decisions about childcare during this current crisis period: (1,550 responses)

- My Child Care Provider: 1041 responses
- Family and Friends: 731 responses
- My Employer: 599 responses
- Department of Early Education and Care: 598 responses
- Local Media - Newspaper, TV: 446 responses
- Other: 293 responses
- Social Media: 151 responses

Please select where your child was receiving care prior to Coronavirus? (1,550 responses)

- Center-Based Programs: 1511 responses
- Family Child Care: 303 responses
- Public School Preschool Programs: 515 responses
- In-Home Child Care (Nanny): 598 responses
- Loved Ones (Family/Friends): 599 responses

Are you still in contact with your childcare provider? (1,550 responses)

- Yes: 1368 responses
- No: 182 responses

In an ideal world, what type of childcare solution best meets your family's needs? (1,550 responses)

- Center-Based Programs: 731 responses
- Family Child Care: 303 responses
- Public School Preschool Programs: 515 responses
- In-Home Child Care (Nanny): 598 responses
- Loved Ones (Family/Friends): 599 responses

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